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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 1/18/2013 10:52:54 AM  
**To:** Salem, Sharon (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Sharon.Salem]  
**Subject:** FW: Swipe Cards

Jim Hanchett  
Department of State Police  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

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**From:** Mark Harrison [mailto:mharrison@facil.umass.edu]  
**Sent:** Thursday, January 17, 2013 1:05 PM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Swipe Cards

Jim:

We lost contact with the controller at 9:11 this AM. We are looking into it now, but may not be able to get the card system back up before tomorrow.

Your doors fail secure, so there should be no issues aside from the inconvenience of using keys.

Mark

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Thursday, January 17, 2013 9:58 AM  
**To:** Mark Harrison  
**Subject:** Swipe Cards

Hi Mark,

Our swipe cards are not working at the drug Lab in Morrill I (Room N251, 251B and N247". The card swipes the light turns green, but the door will not open. Should I submit a work order or is the system having campus wide problems?

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